

DIPLOMA OF
LEADERSHIP AND MANAGEMENT



**COURSE OUTLINE** 





Welcome to Adapt Education!

This course is ideal for people who have considerable experience in their respective field but are looking to improve their managerial performance.

This Nationally Recognised course consists of 12 units:

#### **BSB51918 Diploma of Leadership and Management**

#### 12 Units

BSBLDR5011 Develop and use emotional intelligence

BSBMGT517 Manage operational plan

BSBLDR502 Lead and manage effective workplace relationships

BSBWOR502 Lead and manage team effectiveness

BSBWHS501 Ensure a safe workplace

BSBCUS501 Manage quality customer service

BSBFIM501 Manage budgets and financial plans

BSBMGT502 Manage people performance

BSBRSK501 Manage risk

BSBMGT516 Facilitate continuous improvement

BSBHRM405 Support the recruitment, selection and induction of staff

BSBLED501 Develop a workplace learning environment

BSBCUS401 Coordinate implementation of customer service strategies

# **ENTRY REQUIREMENTS**

All applications for enrolment are assessed on a case-by-case basis. As a general guide you should:

- Have well developed written and verbal communication skills and basic numeracy skills. Upon receipt of your enrolment form you will be asked to complete a short Language, Literacy
  and Numeracy (LLN) test. We will use the results of this test to gauge your suitability for the
  course and to identify if you will benefit from any additional support. Adapt is able to assist
  participants whom experience LLN issues, or a disability. For your own benefit we encourage
  you to disclose if flexible learning strategies may be required.
- Possess sound computer operating skills
- Have previously completed a Certificate III or higher level qualification or have at least 12 months experience in a relevant management or supervisory role.
- Be currently employed by an organisation who can provide opportunities to complete practical components of the course in the workplace.

#### **DURATION**

You will have up to 2 years to complete but can progress at any pace. As a guide someone spending 8hrs per week on assessment, could expect to complete the course in approximately 6 - 8 months.



## ADAPT

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### **ONLINE OR CORRESPONDENCE?**

For the theory component of your course, you may choose:

- Online: benefit from an easy to navigate elearning course. The online course is interactive, meaning less readings and more visually engaging resources.
- Correspondence: receive course resources in a hardcopy format. Resources are presented in a student portfolio for easy management. Assessment is provided on a USB stick.

#### **STUDY MODE**

**Self-paced** study means that you can study at times and locations that suit you. No assessment due dates and no timetabled lectures or webinars. You can choose to study online using an interactive student portal or via correspondence with all materials posted out to you. Fast track your study or take your time – the choice is yours.

**Blended** study has all the perks of self-paced study with the addition of face-to-face sessions with your trainer. You can book as many or as few face-to-face sessions as you like.

**Classroom** study is available on request to Corporate groups. This study mode enables us to develop custom projects specific to the workplace. Students develop their leadership skills through a series of team building activities and work based projects.

#### **STUDENT SUPPORT**

Regardless of the study mode you select, you will have unlimited access to your trainer through phone, email and instant messaging. We pride ourselves on having quick response times to every query. Delivery and assessment of this course can be customised. Please discuss your options with Adapt to ensure that we have created the course that best suits you.

#### **GOVERNMENT FUNDING**

This course is approved for funding through the following agencies/programs:

Commonwealth Traineeships

Contact us and we will let you know if you or your employer may attract funding.

#### **PAYMENT**

**Payment plans** are offered with no additional fees or charges. You can nominate the instalment amount and frequency you are comfortable with.

BSB51918 Diploma of Leadership and Management	Self-Paced
Standard course fee	\$3,500

#### Note:

- Price quoted is for self-paced, online or correspondence study. Please contact us for a quote on blended/classroom based options.
- Enrolments cannot be accepted from international students or those in Australia on a student or education visa.



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#### **HOW TO ENROL**

Read the Student Handbook and this Course Outline before you enrol:

- Go to adapteducation.com.au/enrol-now to complete your enrolment online; OR
- 2. Call us on 1300 380 335 to enrol over the phone

### **COURSE COMMENCEMENT**

Upon receipt of your enrolment form an Adapt Education staff member will contact you to conduct a pre-enrolment interview and to confirm your enrolment. Prior to commencing your course you will be asked to complete a Training Needs Analysis (TNA). This will assist us to select the best course structure for you.

#### **COURSE INDUCTION**

All Adapt Education students will receive a course induction. Inductions may be completed face-to -face, on Skype, or over the phone. During your induction, your trainer will: take time to explain how to navigate your course resources and assessments; and provide you with some guidance on the depth and content expected in some of the different assessments.

#### **ASSESSMENT**

Your assessment consists of two key areas:

- Theory assessment: text activities, written questions, projects, evidence portfolios.
- Practical assessment: includes demonstration of your skills in the workplace. Recorded as observations by your supervisor, practical placement person or trainer.

# **EQUIPMENT REQUIREMENTS**

It is an expectation that you will have a computer and access to the internet to complete the assessment requirements of the course. Please discuss with Adapt if this is an issue as strategies can be put in place to assist.

#### COURSE COMPLETION

On successful completion of all course requirements you will be issued a Nationally Recognised BSB51918 Diploma of Leadership and Management. All students completing or discontinuing their studies will be required to complete a student survey.



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